

Fax Client Reinstallation

Your voicemail account and fax are connected. If you change your voicemail password, your fax will not work.

Every time you change the password of your voicemail, you will need to reinstall fax printer <http://10.10.1.31:8631>.

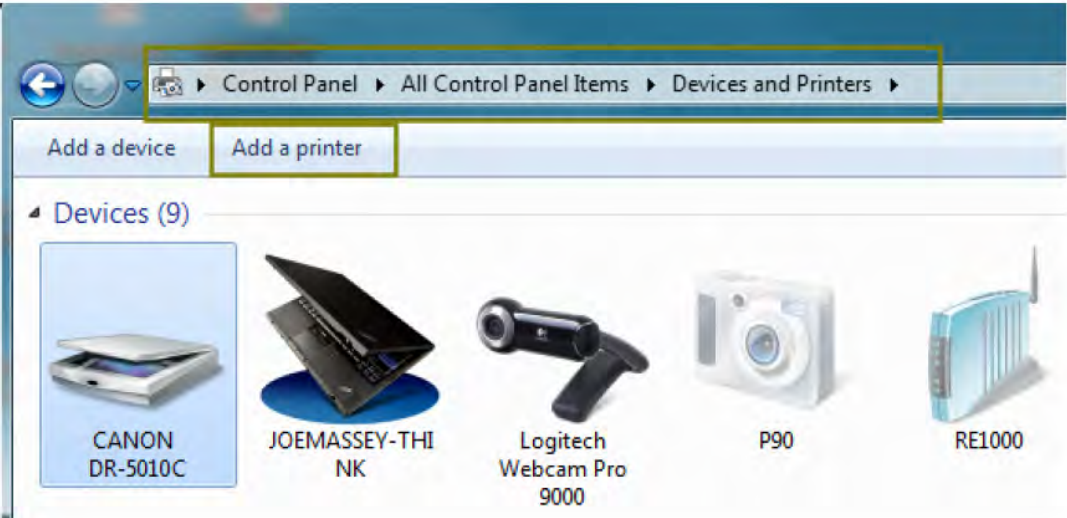


1. Go to Devices and Printers on your PC
2. Highlight and right click fax on <http://10.10.1.31:8631>
3. Select Remove device

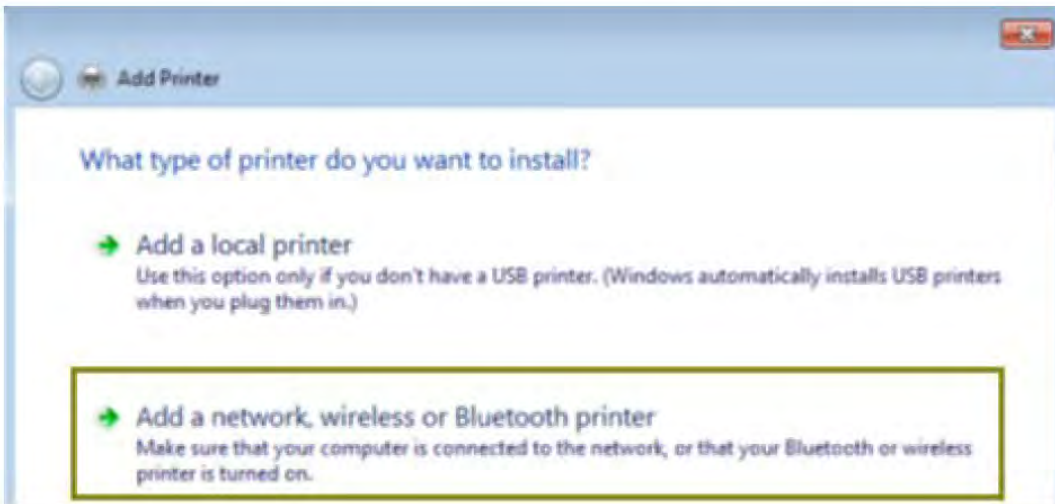


4. When you successfully removed the top of the page click add a printer on

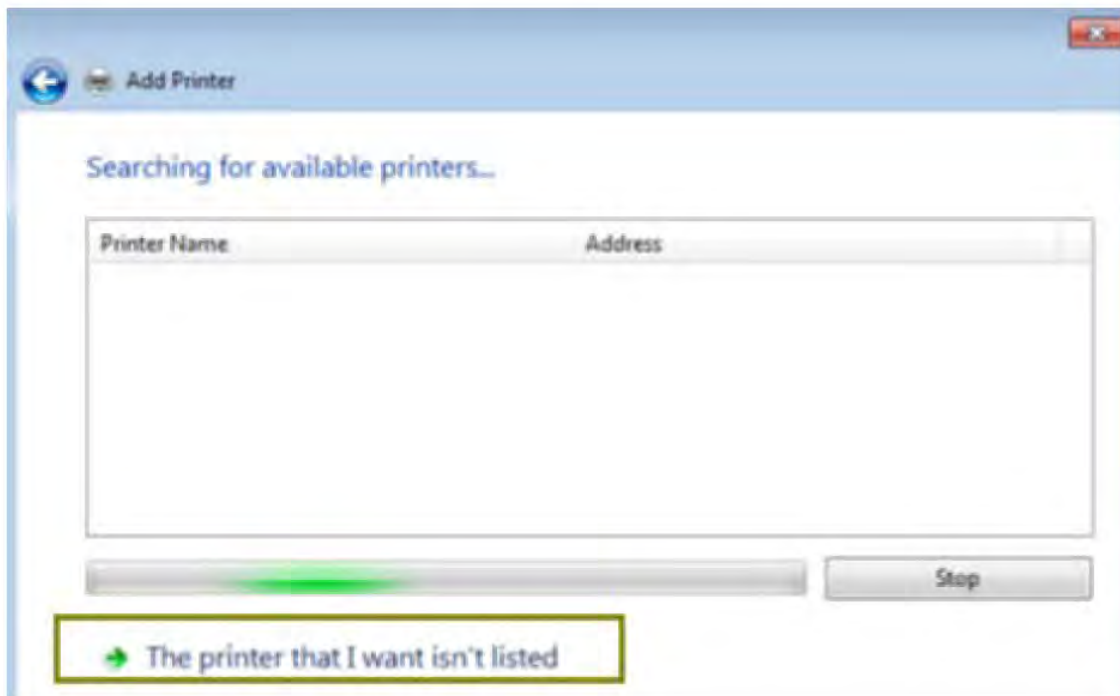
Click *Add a printer*.

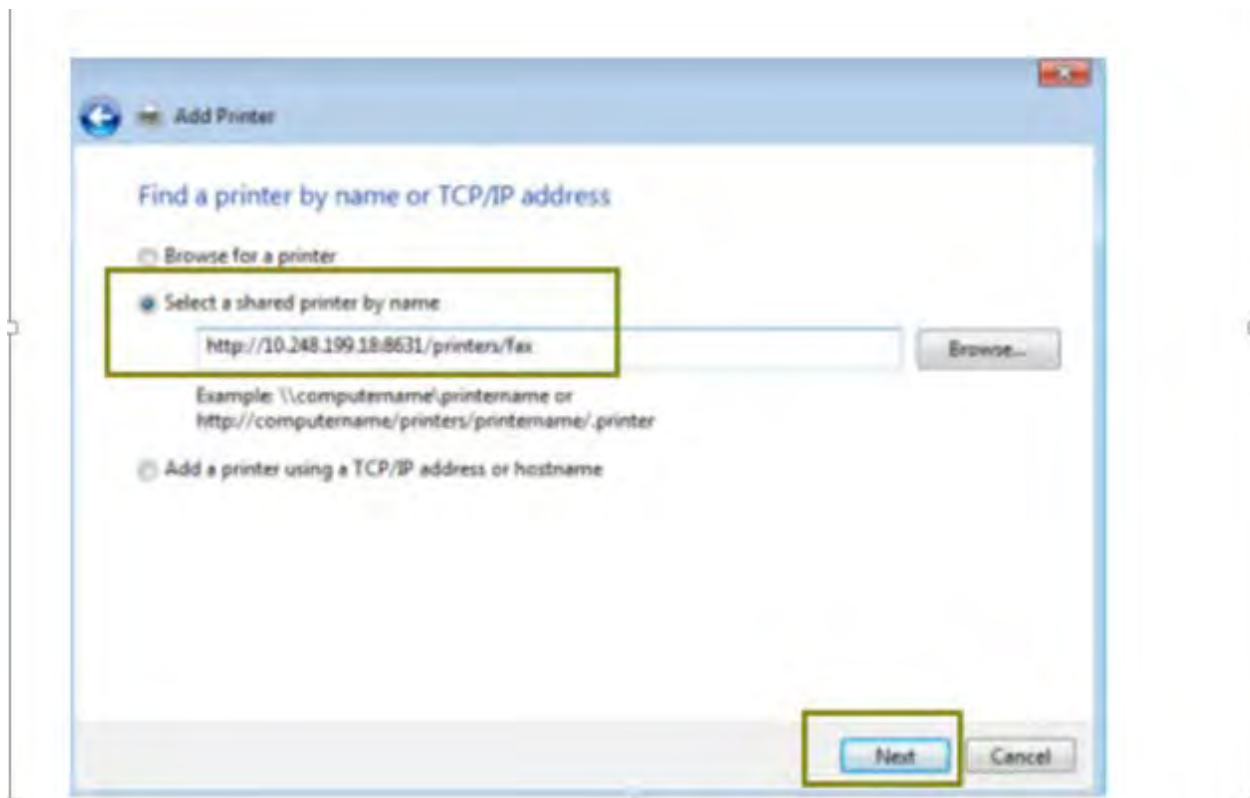


Select *Add a network, wireless, or Bluetooth printer* as shown below.



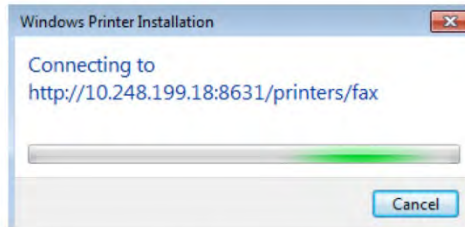
While the system is searching for a printer, abort the process by selecting *printer that I want isn't listed* as shown below.





Type in the printer name **http://10.10.1.31:8631/printers/fax**

The system will then authenticate the above address.



After connecting, it will ask you to enter your AAM Subscriber Credentials as it will use your mailbox for sending. Enter your extension and TUI Password.

