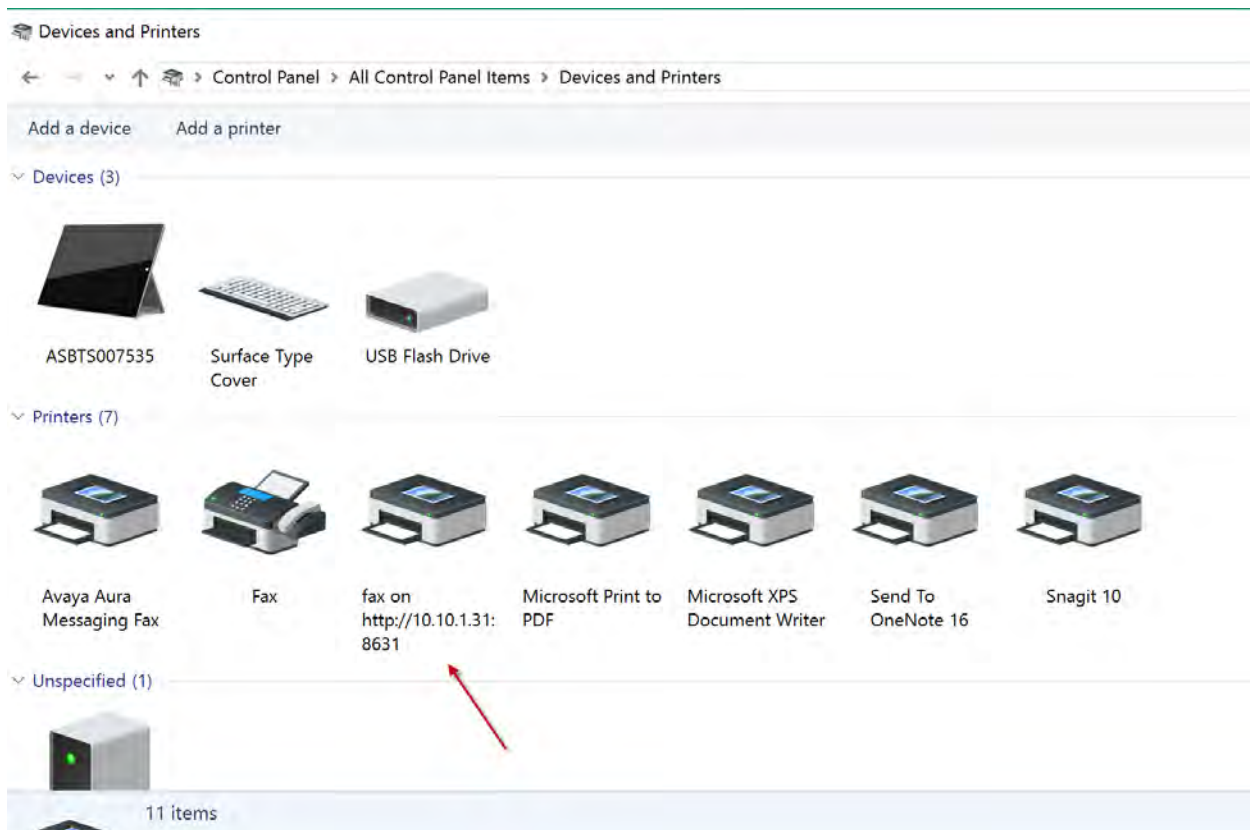


Digital Fax Driver Reinstallation for Windows 10

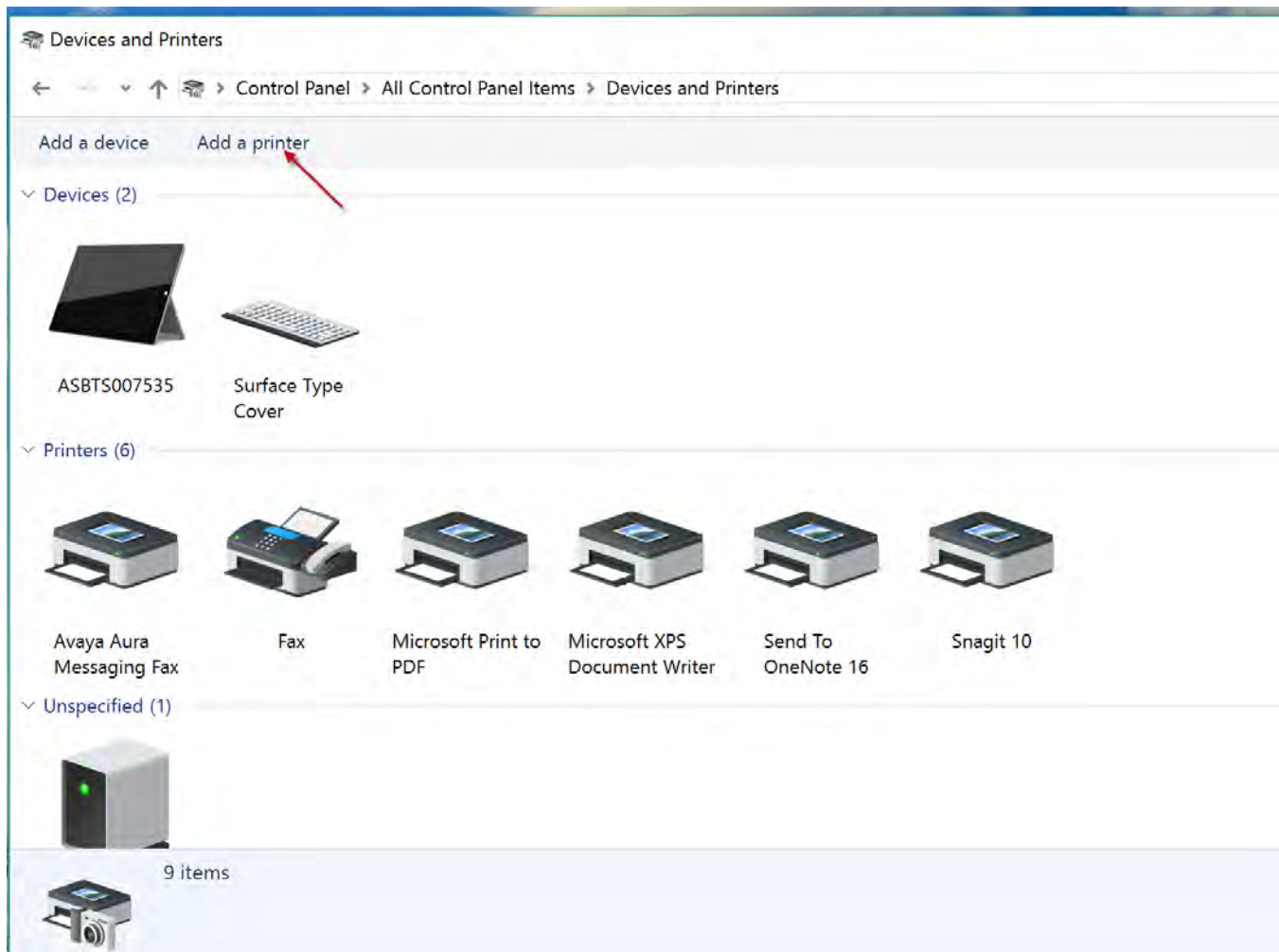
If you changed your voicemail password, your digital fax driver may not work properly and needs to be reinstalled.

Please go to Control Panel, Devices and Printers. Right-click on Fax on <http://10.10.1.31:8631>, click Remove Device.

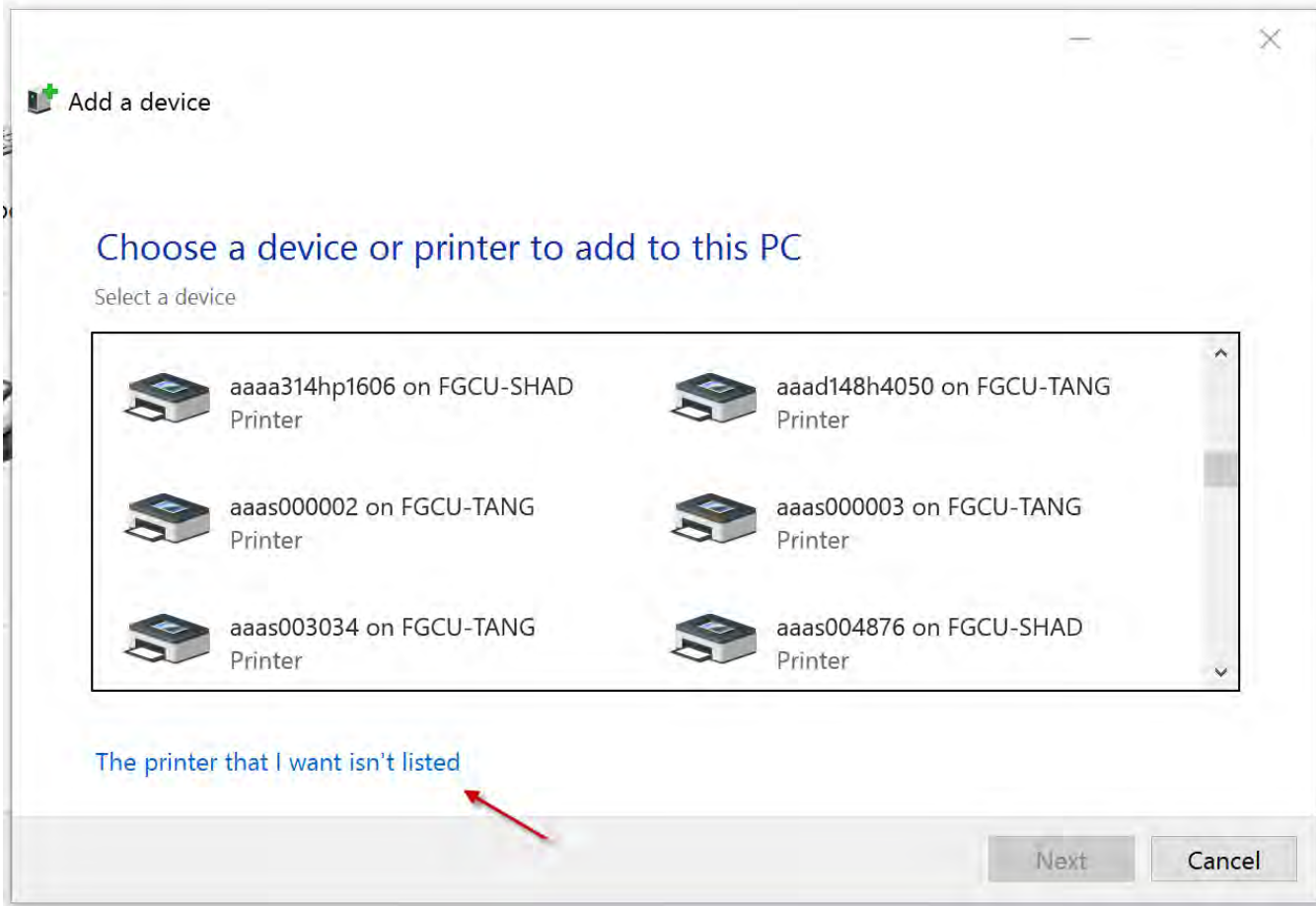


Steps to Reinstall Digital Fax Driver on Windows 10 computer:

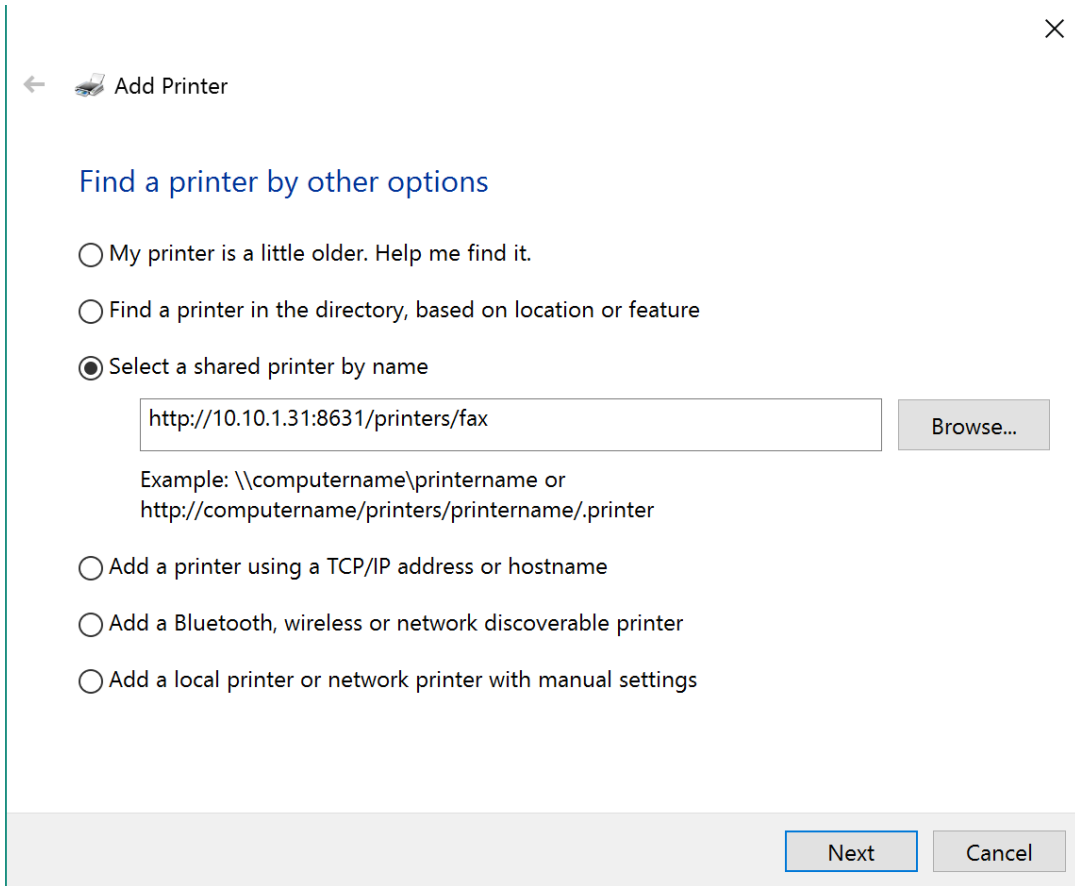
1. Go to Control Panel, Devices and Printers. Click Add a printer



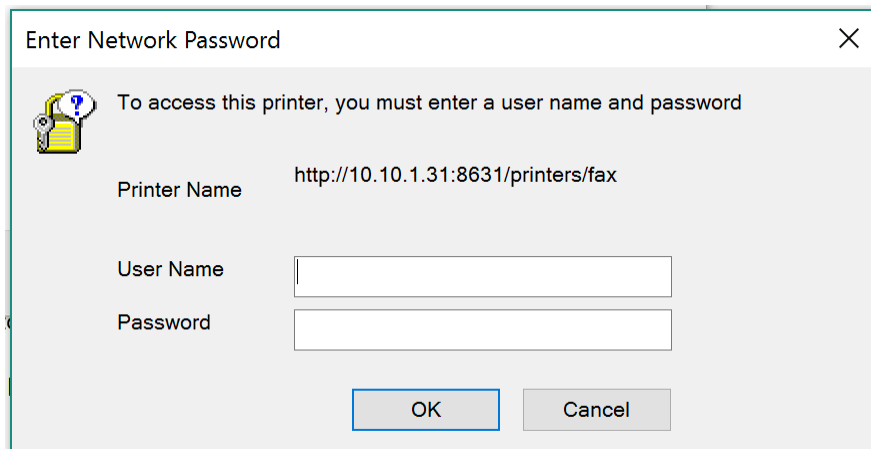
2. Click on the link below [“The printer that I want isn’t listed”](#).



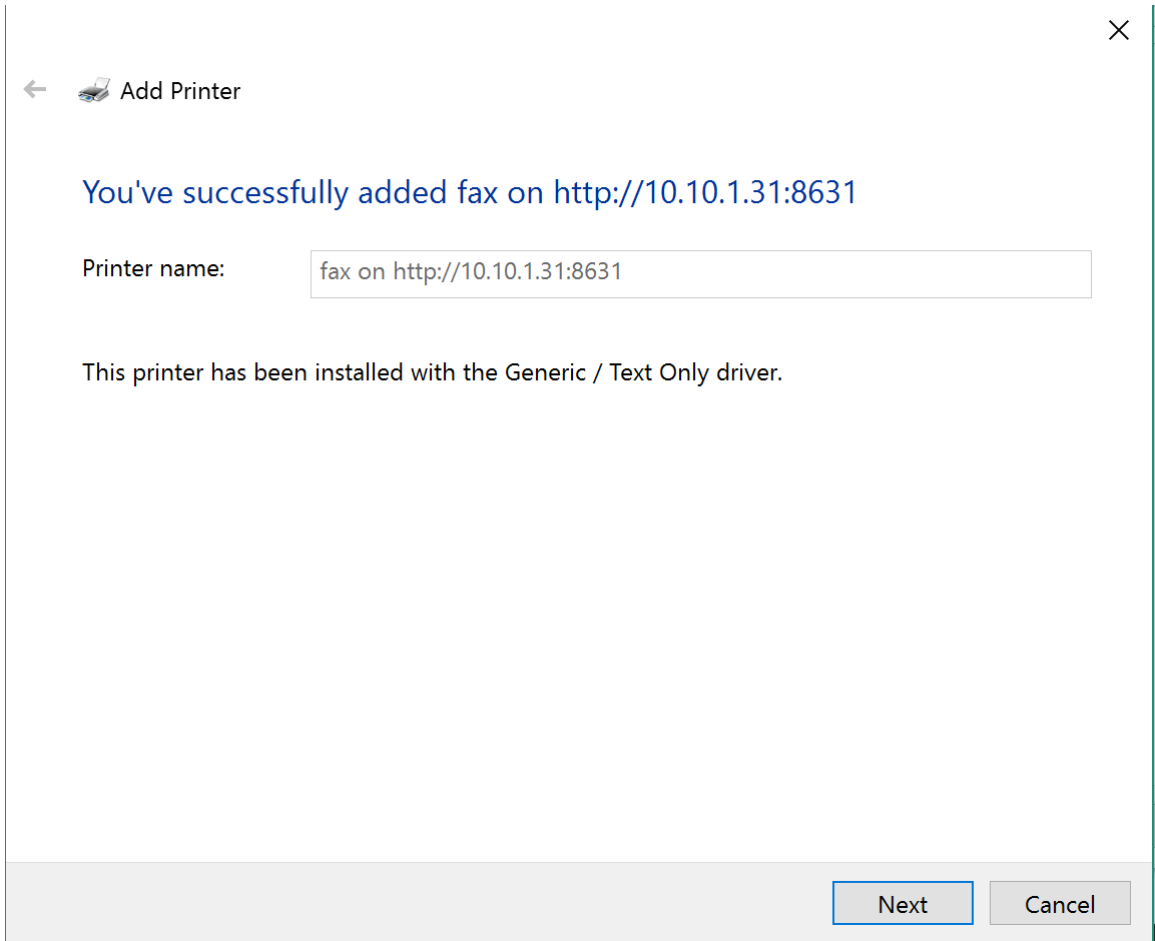
3. Select a shared printer by name. Type the name: `http://10.10.1.31:8631/printers/fax`



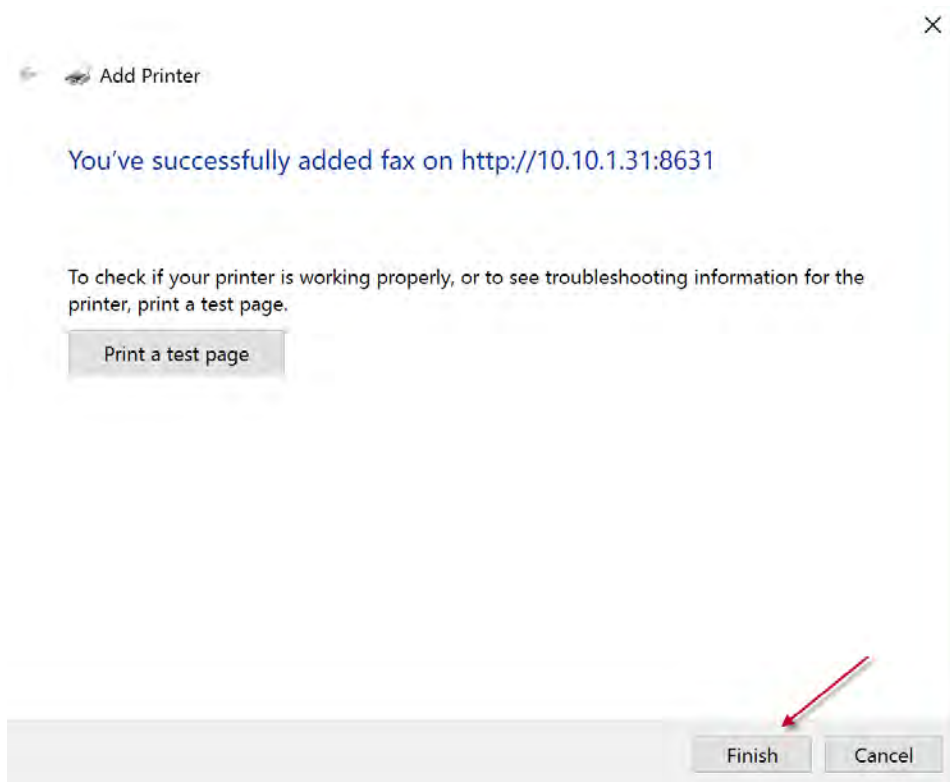
4. Enter User Name- your phone extension (for example 1185). Enter your voicemail password.



5. Click Next



6. Click Finish



7. Make sure you installed Avaya Aura Messaging Fax printer and fax on <http://10.10.1.31:8631/printers/fax>

