

Bank of America Card Services Support

Cardholder Support

Provides cardholders (and program administrators after business hours) with assistance on activities such as reporting lost or stolen cards or reporting disputed items.

U.S. toll free — 1.888.449.2273

Outside U.S. direct dial collect call — 509.353.6656

Fraud Department

Release fraud blocks or notify of international travel

U.S. toll free — 866.500.8262 (domestic)

Outside U.S. direct dial collect call — 757.441.4124

Card Activation

Cardholders can activate their card by calling, keying in card # when prompted, and entering activation code (assigned during card issuance). These phone #'s are also provided on a sticker affixed to the card.

24 hours/day, 7 days/week

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